

11/27 (10)

Maryjane Kenney

From: John Murray
Sent: Thursday, November 16, 2006 7:33 PM
To: Dore' Hunter
Cc: Manager Department; Board of Selectmen
Subject: RE: Recent, frequent local power outages
Attachments: RE: what's going on with the power?

Dore'

I have attached a response Frank had sent out earlier. I hope it provides you with some additional information.

John

From: Dore' Hunter
Sent: Thursday, November 16, 2006 7:27 PM
To: Board of Selectmen; Manager Department
Subject: Recent, frequent local power outages

Don and Walter,

I have received complaints from two irritated citizens (Gil Osborn from Winter Street by telephone and Bill Flood from Main Street by letter) about the recent short power outages in their parts of Town. Both men say pretty much the same thing. That they should be advised by the power company what caused the outage, what is being done to prevent future outages, and why did it take so long to fix. They want the Town staff to get NSTAR to have something to say about these points. It does seem that the public has a legitimate interest in what is going on.

Regards,
Dore' Hunter
Selectman & VSO, Town of Acton, MA
Telephone: 978-263-0882
Email: dorehunter@aol.com

Maryjane Kenney

From: Frank Widmayer
Sent: Thursday, November 16, 2006 8:43 AM
To: 'Carol and Frank'; Police Department
Cc: Manager Department; Acton Neighborhood Network (Dore's E-mail)
Subject: RE: what's going on with the power?

Hi Carol,

Yes, there were three outages yesterday alone along with a number of other major incidents in the past two days. A line burned on Summer Street yesterday morning, a vehicle knocked down a pole on Hayward Road in the afternoon and a transformer blew on Central Street at approximately 5:30 p.m. If you want an indication of how often cars hit poles take a ride down Hayward Road and look at the number of double poles. Other streets such as Main Street have the same problem. I can't address your question on the overload issue.

We generally do not put out messages for power outages due to the fact that we are too busy at the time and they are so frequent. We have an organization called the Acton Neighborhood Network in place for emergency notifications and that is evolving. Soon we will have in place an automatic notification service that will place calls to each residence in town.

I am forwarding your message to the Town Manager's Office so they are aware of your questions. I will also send a copy to Selectman who runs the Acton Neighborhood Network.

Regards,

Frank J. Widmayer III
Chief of Police
(978) 263-2911

From: Carol and Frank [mailto:cdfl@dwylan.com]
Sent: Thursday, November 16, 2006 6:21 AM
To: Police Department
Subject: what's going on with the power?

Hi, I am a resident of Main St in Acton and I've noticed that we've had a lot of power outages in the last couple days. What's going on? Is there an overload? Is there anything residents can do? Is there a webpage or somewhere I can look on line to find out information about things (like power outages) happening in Acton?

Thanks
Carol