

Cable Advisory Committee Meeting:

Date 06/10/2010

Meeting was called to order at 7:40 pm.

Attendees:

Brandy Brandon  
Oleg Volinsky  
Brian Costello  
Janet Manzelli

Janet Manzelli, a resident of Audubon Hill who was present at the meeting, discussed with the committee the issues of poor Comcast service at the Audubon Hill. For a while now, she has been experiencing dropped call problems with Comcast Internet Voice.

This issue has been discussed previously at a meeting with Audubon Hill residents, Comcast representative, and town manager. At that meeting, Comcast representative has expressed commitment to address Comcast cable and internet problems. The Comcast technical services have been investigating the issue, but the problem has not been resolved.

Tim Kelly, Comcast representative, has been informed that the technical issues at the Audubon Hill still persist, and he has committed to follow up again regarding Ms. Manzelli's and other complaints.

Minutes from the Cable advisory committee meetings from March 2010, May 2010 were reviewed, updated and approved.

Brandy reported on a progress of CAC document scanning. There are still some technical glitches that are being resolved.

Again, committee members discussed the issue of recruiting new members to the committee. There are several committee members whose terms expire at the end of June 2010. Two of the committee members are planning to step down as soon as new committee members are recruited. At this point, the committee is looking to add 3 full members and an associate committee member. Brian will follow up with VCC representative regarding potential CAC candidates.

Meeting adjourned at 8:30 pm.