

WRE Spill Response Plan (HRNH19)

Date: May 2, 2011



GENERAL INFORMATION

Purpose: This Spill Response Plan has been prepared to provide response and reporting procedures to be followed in the event of a spill in connection with loading, transportation, or offloading activities using Wind River Environmental's vehicles.

Types of potential spills: There are two potential categories of spills that could occur in connection with the normal use of Wind River Environmental's vehicles. The first category is spills of wastewater that Wind River Environmental loads, transports, or offloads to licensed treatment facilities as a service to its customers. Such spills potentially may occur as a result of equipment malfunction or other accident. Wastewater that Wind River Environmental handles for customers consists of either 1) septage/grease trap waste, or 2) non-hazardous industrial waste. The second category is spills of diesel fuel, gasoline, hydraulic, transmission or other fluids used to power, cool or lubricate Wind River Environmental's vehicles. Such spills potentially may result from equipment failure or vehicular accident.

UNDER NO CIRCUMSTANCES SHOULD ANY WASTEWATER OR OTHER MATERIAL BE SPILLED OR DISCHARGED INTENTIONALLY.

Responsible Personnel. All Wind River Environmental employees are expected to use care and common sense to prevent spills. This Spill Response Plan provides procedures to be followed by technicians, the customer service center, branch managers, branch field supervisors, and the safety coordinator, as applicable, to follow in the event of a spill. Individuals responsible for ensuring this Spill Response Plan is implemented and followed include each of the branch managers, branch field supervisors, and the safety coordinator.

REPORTING AND RESPONSE PROCEDURES

A condensed version of the procedures is attached. This condensed version must be kept in each Wind River Environmental vehicle at all times.

In the event of a spill, response actions and notifications must be undertaken in the following order:

TECHNICIANS

- 1) Stop the source of any release (shut off pump, close valves) unless unsafe to do so
- 2) Render First Aid if necessary
- 3) **IF YOU BELIEVE THAT FIRE OR OTHER POTENTIAL PUBLIC SAFETY THREAT EXISTS IMMEDIATELY CALL 911**
- 4) In the event any material of any kind is spilled to a wetland, waterway or storm drain, immediately report the spill to the Customer Service Center (1-800-499-1682) and to your branch manager or field supervisor (the first of these you can reach)
- 5) In the event the spill occurs at either an industrial facility or a wastewater treatment plant, immediately notify the health and safety personnel for that facility so it may implement its own spill response procedures.
- 6) If the spill is to pavement or to the ground, the reporting procedure depends on the volume and type of material spilled. That procedure is as follows:

Volume of Spill	Septage/Grease/Food product		Industrial Waste		Motor fuel or other vehicle fluids	
	<10gallons	Report to branch manager or field supervisor		Report to branch manager or field supervisor		Report to branch manager or field supervisor
>10 gallons	Report to CSC	Report to CSC	Report to CSC	Report to CSC	Report to CSC	Report to CSC

CSC=Customer Service Center at 1-800-499-1682

- 7) Notify customer or onsite representative of the spill.
- 8) Locate your spill kit in your truck toolbox.
- 9) Put on your protective gear (gloves & safety glasses).
- 10) Cover/block nearby storm drains using drain cover seal or absorbent pads.
- 11) Attempt to contain the spill material and prevent it from spreading, using broom, absorbent pads, or absorbent material.
- 12) If the material spilled is wastewater and not fuel, oil or other vehicle fluids, and if it can safely be vacuumed up, then do so. Be sure to clear hose before beginning to vacuum so no other material is spilled.
- 13) Take pictures of the area of the spill with the camera in your accident kit. Get contact information of any officials who arrive on-site.

CUSTOMER SERVICE CENTER, BRANCH MANAGERS AND SUPERVISORS

- 14) When it receives notice, the Customer Service Center will obtain the following information:

Name and telephone number of person reporting incident	
Time and date call received	
Address or location where spill occurred	

Time and date spill occurred	
Nature of material spilled	
Name of customer or account from which material came, if applicable	
Volume spilled	
Whether wetland, waterway or storm drain was affected	
Any officials or persons notified or on the scene	
Name of caller's branch manager and field supervisor	

15) The Customer Service Center will immediately notify, in order until one is reached, the following personnel and provide them with the above information.

Primary Contact	Caller's Branch Manager	
Secondary Contact	Caller's Field Supervisor	
Back-up Contact	Safety Coordinator (Mike Nicoli)	Office 978-422-6664x5 Cell 978-479-2847

16) The person first notified by the Customer Service Center will act as the spill response supervisor. She/He will immediately contact the technician or on-site personnel and take the appropriate information regarding the incident. She/He will then report/notify the spill and take action based on table on next page:

SPILL RESPONSE SUPERVISOR REPORT/ NOTIFICATION

See Preparedness section for list of Emergency Contact Numbers

Warning: Always call Fire or Police(911) if there is a fire or other threat to Public Safety

Volume of Spill	Septage/Grease/food product		Industrial Waste		Potentially Hazardous (diesel fuel, hydraulic fluid, oil, etc..)	
	Dry	Wetlands/ Waterway/ Stormdrain	Dry	Wetlands/ Waterway/ Stormdrain	Dry	Wetlands/ waterway/ Stormdrain
<10 gallons	<ul style="list-style-type: none"> Spill response supervisor to inspect cleanup 	<ul style="list-style-type: none"> Report to LSP Call Emergency Response Contractor Spill response supervisor to inspect cleanup 	<ul style="list-style-type: none"> Spill response supervisor to inspect cleanup 	<ul style="list-style-type: none"> Report to LSP Call Emergency Response Contractor Spill response supervisor to inspect cleanup 	<ul style="list-style-type: none"> Spill Response supervisor to inspect cleanup 	<ul style="list-style-type: none"> Report to LSP Call Emergency Response Contractor Spill response supervisor inspect to cleanup
>10 gallons	<ul style="list-style-type: none"> Report to General Manager Send WRE Cleanup up Crew Spill Response supervisor to inspect cleanup 	<ul style="list-style-type: none"> Report to DEP Report to Local Fire Call Emergency Response Contractor 	Check industrial waste account binder- Report to DEP, FIRE, LSP spills for all flagged Accounts	<ul style="list-style-type: none"> Report to DEP Report to Local Fire Report to LSP Call Emergency Response Contractor 	<ul style="list-style-type: none"> Report to DEP Report to Local Fire Report to LSP Call emergency Response Contractor 	<ul style="list-style-type: none"> Report to DEP Report to Local Fire Report to LSP Call Emergency Response Contractor

CLEANUP GUIDELINES

Spill under 10 gallons

- DO NOT HOSE DOWN SPILL INTO DRAINS, WETLANDS, WATERWAYS, OR LANDSCAPED AREAS.
- Spill should be contained and prevented from spreading using absorbent pads or absorbent material. Cover/block nearby storm drains using drain cover seal or absorbent pads
- For any spills to wetlands, waterways or stormdrains, an emergency response contractor will be contacted to conduct the cleanup.
- If material spilled is wastewater (not fuel, oil, or other vehicle fluids) to pavement or dry ground, it should be vacuumed if it can be done safely using the on-site vehicle. Be sure to clear hose before beginning to vacuum so no other material is spilled.
- Absorbent material should be applied first by spreading thick material around the perimeter of the spill and then toward the center. After the material has been isolated and absorbed, the material should be shoveled and or broomed up into bucket(s). Bucket(s) should be closed tightly but not transported.
- Cleanup material should be held on-site until the technician or on-site personnel receives further instructions from the spill response supervisor
- THE TECHNICIAN OR ON-SITE PERSONNEL SHALL NOT LEAVE THE SCENE UNTIL INSTRUCTED TO DO SO BY THE SPILL RESPONSE SUPERVISOR.
- The spill response supervisor will inspect the spill cleanup and if necessary take any additional measures deemed appropriate to restore the area impacted by the spill.

Spills greater than 10 gallons

- DO NOT HOSE DOWN SPILL INTO DRAINS, WETLANDS, WATERWAYS, OR LANDSCAPED AREAS.
- Spill should be contained and prevented from spreading using absorbent pads or absorbent material. Cover/block nearby storm drains using drain cover seal or absorbent pads
- For any spills to wetlands, waterways or stormdrains, an emergency response contractor will be contacted to conduct the cleanup.
- If material spilled is wastewater (not fuel, oil, or other vehicle fluids) to pavement or dry ground, it should be vacuumed if it can be done safely using the on-site vehicle. Be sure to clear hose before beginning to vacuum so no other material is spilled.
- For septage/grease/food products to "dry" areas a designated Wind River Environmental cleanup crew will be dispatched to conduct cleanup activities. For all other spills an Emergency Response Contractor will be called immediately to conduct cleanup activities.
- THE TECHNICIAN OR ON-SITE PERSONNEL SHALL NOT LEAVE THE SCENE UNTIL INSTRUCTED TO DO SO BY THE SPILL RESPONSE SUPERVISOR.
- Spill Cleanup will be completed/stabilized as required by state and/or local officials, the LSP and/or to the satisfaction of the spill response supervisor.

SPILL PREPAREDNESS

1. All trucks will carry emergency equipment as listed below which will be stored in road side tool box below body.
 - a) Absorbent material
 - b) Drain Seal/protector
 - c) Protective gloves
 - d) Safety glasses
 - e) Protective Tyvek coverall
 - f) Broom
 - g) Shovel
 - h) Reflective Triangles
 - i) Eye wash
 - j) First Aid Kit
 - k) Disposable Camera
 - l) Summary of Spill Incident Procedures and Incident Report Form

- 2) Spill Response Training will be conducted annually for the following personnel
 - a. Truckdrivers/on-site personnel
 - b. Designated Spill Response Supervisors
 - c. Customer Call Center/Answering Service(Relevant portions of procedures only)

- 3) A binder containing analytical data for each industrial waste water account must be maintained by each branch manager. The binder also shall include a chart listing the name of each such industrial customer, the location of the facility, and the type(s) of waste generated (e.g., industrial wastewater, food waste, or grease).

EMERGENCY CONTACT NUMBERS IN CASE OF A SPILL:

Contact	Phone #
Statewide Fire/Police	911
DEP – Emergency Response Section at MassDEP – 24 hour phone #	888-304-1133
Emergency Response Contractor-TMC Services	800-223-8865
LSP – Coler & Colantonio, Inc.	781-982-5400
Wind River Environmental Customer Service Center	800-499-1682
Wind River Environmental Safety Coordinator/Fleet Director – Mike Nicoli	(o) 978-422-6664 x 5 (c) 978-479-2847
COO – Mike Sanpietro	508-962-3145
NENO/NENH – DBO Dave Martin	508-889-0267
NENO/NENH – Site Supervisor Greg Fuller	978-265-3772
NENO/NENH – Site Supervisor Jim Gallant	978-580-0216
NEMO/NEMW/NECE – DBO Matt Dutra	508-962-7142
NEMW – Site Supervisor Paul Jaillet	978-265-3777
NEMO – Site Supervisor Dave McMenemy	978-804-7010
NESO/NESE/NERI – DBO Mike DeCosta	978-265-3766
NESO – Site Supervisor Kevin Tomes	617-839-2568
NESE – Field Supervisor Fred Swain	978-265-3769
NESE – Field Supervisor Elder Escobar	508-962-8483
TRCT – Branch Manager Bill Waite	203-209-1606
TRCT – Field Supervisor (FOA) Vera Roy	203-903-6812
NEIG – DBO Joe Benvissuto	978-569-5880
NEIG – Logistics Coordinator Barry Robertson	781-389-0851
NEIG – Logistics Coordinator Ed Falandys	978-265-3783

LIBB 1738413.2