

**Don Johnson**

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**From:** Mark Eisenberg  
**Sent:** Tuesday, July 12, 2005 2:17 PM  
**To:** Board of Selectmen; Manager Department  
**Cc:** Cable Advisory Committee  
**Subject:** Specific topics for the Comcast review

Are there any specific topics that Comcast should be prepared to address when they come in on August 8<sup>th</sup>?

Thank you,

Mark

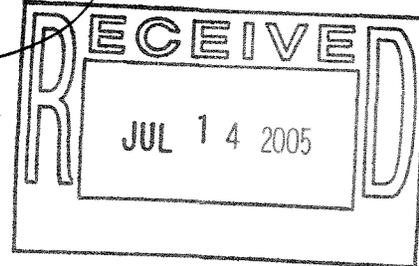
Mark Eisenberg  
*Telephone (978) 835-9851*  
mheisenberg@mindspring.com

CC: BOS  
 CABLE ADVISORY COMM  
 BILL SOLOMON



July 12, 2005

Board of Selectmen  
 Town of Acton  
 472 Main Street  
 Acton, MA 01720



Dear Chairman and Members of the Board:

As part of our ongoing efforts to keep you informed about key aspects of our service, I would like to tell you about some important changes that will go into effect for a small number of our customers in your community on August 16, 2005. In accordance with 207 CMR 10.02, please find herein information describing the changes and a copy of a brochure describing all of our digital service options and pricing.

Effective August 16, 2005, a number of grandfathered digital packages, initially offered on or before 1999 by MediaOne, will no longer be available to customers who are currently receiving them. For nearly eighty percent of these customers, there are comparable programming packages, which are described in our customer communications. Unless we hear from these customers, they will automatically be moved to the comparable package on August 16<sup>th</sup>. For many of these customers, the price and programming will remain the same. For some, the customer will receive over 20 additional channels at a price that is \$1-\$5 less than the price they are currently paying.

For a limited number of customers, there is no comparable package available. These customers will be instructed to contact Comcast prior to August 16<sup>th</sup> if they wish to continue viewing their current digital premium channels. Customers that do not contact Comcast to select another package will be transitioned to Digital Plus, at a price decrease. However, the transition may cause customers to lose some channels that are not in their current subscription.\*

Please see the following spreadsheet for further details regarding the referenced changes:

<i>Current Package</i>	<i>Price</i>	<i>New Package</i>	<i>New Price</i>	<i>Change</i>
<b>NexTV Digital Interactive Program Guide</b>	\$0.00	Interactive Program Guide	\$0.00	\$0.00
<b>Digital Standard Family, Knowledge, or Movie Package</b>	\$12.95	Digital Plus	\$10.95	-\$2.00
<b>Digital Cable Three-Pack Package</b>	\$15.95	Digital Plus	\$10.95	-\$5.00
<b>Digital HBO Starter Pack</b>	\$18.95	Digital HBO a la Carte	\$18.95	\$0.00
<b>Digital Showtime Starter Pack</b>	\$18.95	Digital Showtime a la Carte	\$18.95	\$0.00
<b>Digital Starz Starter Pack</b>	\$18.95	Digital Starz a la Carte	\$18.95	\$0.00
<b>Digital Cable Plus with Starz</b>	\$24.95	Digital Plus	\$10.95	-\$14.00
<b>Digital Cable Plus with Cinemax</b>	\$24.95	Digital Plus	\$10.95	-\$14.00
<b>Digital Cable Plus with Starz</b>	\$35.95	Digital Gold	\$34.95	-\$1.00
<b>Digital Cable Plus with Cinemax</b>	\$35.95	Digital Gold	\$34.95	-\$1.00
<b>Digital Cable Select</b>	\$41.95	Digital Plus	\$10.95	-\$31.00
<b>Digital Cable Preferred</b>	\$48.95	Digital Platinum	\$46.95	-\$2.00
<b>Multiple Digital Packages</b>	Varies	Digital Classic	\$5.95	Varies
<b>Family, Knowledge, or Movie Packages</b>	\$0.00	NA	NA	NA

**Acton, MA**

\*Digital Plus does not include Bloomberg Television, Turner Classic Movies, BET on Jazz, Speedvision, or FxM. The referenced channels are contained in the Premier Pack at \$6.95 per month. Digital Plus does not contain HBO, Cinemax or Starz, so customers may no longer receive those premium services, unless they contact Comcast to select another package.

Because this may result in a change in services, customers will have the following options:

- 1) Do nothing and on August 16<sup>th</sup>, the customer's service will change as described. The change will be reflected in the next monthly statement after August 16, 2005.
- 2) Contact a Customer Account Executive at 1-800-COMCAST (266-2278) to discuss available options. The enclosed brochure describes our digital service options and current prices.

All affected customers will receive a detailed customer communication regarding these service changes at least 30 days prior to the effective date.

Comcast is committed to offering the best value in home entertainment and investing in new technology to expand the programming services that we offer, including Comcast High Speed Internet, On Demand and High Definition Television. Should you have any questions about the information contained herein or about our services, please do not hesitate to contact me at 978-692-1906, ext. 2052.

Respectfully,



Rob Travers  
Manager of Government and Community Relations

Enclosures

# TV On Schedule

## ON DEMAND: Your built-in video library.

Television has a brand-new schedule: Yours.

**ON DEMAND** gives you an extensive library of shows, movies, and sports that's continually updated. With hundreds of hours of programming to choose from, there's always something great to watch. Choose from hundreds of shows at no extra charge, or get movies for about what you pay at the video store. All the movies are yours to control for 24 hours, and you will never pay a late fee.

Pick a show. Play it whenever.

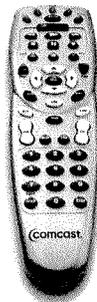
After an **ON DEMAND** program starts, you can pause, rewind, or fast-forward. Watch it again and again. And using **ON DEMAND** is as simple



Simply pick a program and pressing Play. Go to your Comcast Digital Cable menu, select **ON DEMAND**, and enjoy.

At Comcast, we're constantly seeking to improve our customer service and the products we offer. One example? An important enhancement we've made to your Digital Cable service, free of charge. That's **ON DEMAND**. It's the revolutionary way to enjoy TV on your terms—something that satellite TV can't provide its customers.

**ON DEMAND**. Just another way we're inviting you to rethink what you once thought about cable TV.



All Digital equipment is ON DEMAND compatible.

# Comcast®

## Digital Cable

### 1-800-COMCAST

2 6 6 - 2 2 7 8

comcast.com

\*Local broadcast channels are subject to availability. HDTV may not be available in all areas. To receive HD features and benefits, an HD television (not provided) cable box, remote control and other equipment is required. A monthly HDTV equipment and remote charge applies. Advertisements channels/stations generally provide a mix of HD and non-HD programming. HD programming is limited to the programming provided to Comcast in HDTV format by the programming provider. HDTV programming and programming charges subject to change. Basic service subscription is required to receive HDTV. Services and programming subject to availability. A Digital Cable box is required to receive Digital, premium programming, and other levels of service. Additional charges apply for monthly cable box and remote control rental. Certain restrictions apply. ©2005 Comcast. All Rights Reserved. Starz, Starz Edge, Starz in Black, Starz Kids & Family, Starz Cinema, Starz Comedy and WAMI are registered service marks and Starz logo, Starz Edge logo, Starz in Black logo, Starz Kids & Family logo, Starz Cinema logo, Starz Comedy logo, Encore, Encore Action, Encore Love, Encore Mystery, Encore Drama and Encore Westerns are service marks of Starz Encore Group, LLC. Showtime is a registered trademark of Showtime Networks Inc., a Viacom Company. Sundance Channel is a registered trademark of Sundance Television, Ltd. Sundance Channel LLC authorized user. Subscription to HBO, Cinemax, Starz or Showtime is required to receive HBO, Cinemax, Starz or Showtime in HDTV. All other trademarks are the property of their respective owners. © 2005 Home Box Office, a Division of Time Warner Entertainment Company, L.P. All rights reserved. HBO is a registered service mark of Time Warner Entertainment Company, L.P.

comcast®



# Comcast Digital Cable

amazing programming  
& crystal clear reception

# Welcome to Comcast

# Comcast

## It's more of what you love about television!

More new cable channels including:



Great ON DEMAND programming from:



46 commercial-free music channels:

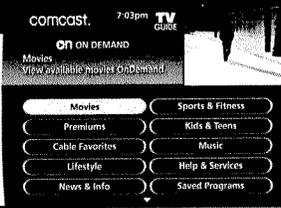
- > Digital Cable's best-kept secret — music 24-hours a day, without talk or ads.
- > There's something for everyone, from Jazz to Country. Rock to Classical.
- > Connect your digital set-top receiver to your stereo for flawless digital sound.

High-Definition TV Programming from:



More control through On-Screen Program Guide:

- At the touch of your remote, you can:
- > Check listings by time, channel or entertainment category, and set reminders for the programs you don't want to miss.
  - > Browse other channels without leaving the one you're watching.



Parental controls:

- > Restrict access to channels or programs you find inappropriate for young viewers.
- > Access can be restricted for TV programs as well as pay-per-view and ON DEMAND movies, shows and events.

## DIGITAL CABLE

### Digital Classic

AZN Television - NEW!  
 BBC America  
 Black Family Channel  
 Discovery HD\*\*\*  
 Discovery Health  
 Discovery Kids  
 ESPN HD\*\*\*  
 ESPNews  
 EWTN  
 Flix  
 G4  
 Independent Film Channel  
 INHD\*\*\*  
 INHD2/NESN HD/FSN HD\*\*\*  
 Jewelry TV by ACN  
 MTV2  
 National Geographic Channel  
 Nick GAS  
 Nicktoons  
 Noggin  
 style.  
 The Science Channel  
 The Word Network  
 Trinity Broadcast Network  
 TV One - NEW!  
 VH-1 Classic  
 VH-1 Country  
 Weatherscan Local  
 Women's Entertainment  
 WGBH/WGBY Create\*\*  
 WGBH/WGBY Kids\*\*  
 WGBH/WGBY World\*\*

\$5.95\*\*

Standard Cable,  
 Digital Cable Box & Remote

### Digital Plus

Digital Classic

Biography Channel  
 Discovery Home Channel  
 Discovery Times  
 Do It Yourself Network  
 Encore  
 Encore Action  
 Encore Drama  
 Encore Love  
 Encore Mystery  
 Encore WAM!  
 Encore Westerns  
 Fine Living Channel  
 Great American Country  
 FiTV  
 History International  
 iLife TV  
 Lifetime Movie Network  
 Military Channel  
 MTV español  
 MTV Hits  
 MTV Jams  
 NFL Network  
 Nick Too  
 Sundance Channel  
 Toon Disney  
 VH-1 Soul

\$10.95\*\*

Standard Cable,  
 Digital Cable Box & Remote

For demonstration purp

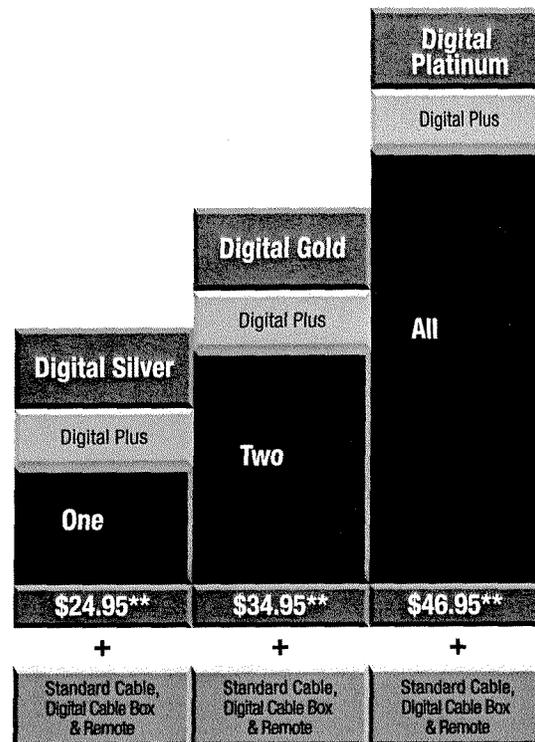
\*\* Digital or High-Definition cable box, remote and Standard Cable not included in Digital Package price. Programming is available without a Digital Cable Package. Access to some HDTV channels requires min

# The Ultimate

## Convenient Package Options with Comcast Digital Cable

Comcast Digital Value packages are exactly that — a great value in home entertainment\*\*

- Dozens of new entertainment and information channels
- Access to High-Definition programming
- 46 channels of music
- On-Screen Program Guide
- ON DEMAND



### Premium Pack Choices

#### HBO Pack:



#### Cinemax Pack:



#### Showtime Pack:



#### TMC Pack:



#### Starz Pack:



### A la Carte Choices

Pack	Price
<b>Premier Pack</b>	<b>\$6.95</b>
AZN Television	
BET on Jazz	
Bloomberg	
Celticvision	
Fox Movies FXM	
Fox Soccer	
fuse	
NBA TV	
Outdoor Channel	
Oxygen	
Speed Channel	
Turner Classic Movies	
<b>Sports Pack</b>	<b>\$4.95</b>
CSTV	
Fox Soccer	
FCS Atlantic, FCS Central and FCS Pacific	
Gol TV	
NBA TV	
NFL Network	
Outdoor Channel	
Speed Channel	
TV Game	

### International Channels

Channel	Price
<b>Canales Selecto (Hispanic)</b>	<b>\$6.95</b>
Includes Video ON DEMAND en español	
Canal 52 MX	
Casa Club TV	
Cine Latino	
Cine Mexicano	
CNN en español	
Discovery en español	
Fox Sports en español	
Gol TV (English)	
MTV español	
NFL Network (English)	
Supercanal	
The History Channel en español	
Toon Disney	
WAPA America - NEW!	
RAI (Italian)	\$9.95
TV5 (French)	\$9.95
SPT (Portuguese/Brazilian)	\$9.95
RTN (Russian)	\$14.95
Zee TV (South Asian)	\$14.95
Zhong Tian (Chinese)	\$11.95

only. Packaging may differ by location. Refer to your community's channel line-up card and price list for pricing and channel specifics or contact us at comcast.com.

\*\*Digital Packages are the current packages offered. Packages not listed are no longer available. Certain restrictions apply. Service subject to availability. \*\*\*Minimum service level required in order to receive these channels. Local broadcast HD TV available as part of a Basic Cable subscription. A digital cable box and remote are required.

# Digital Channel Selections

# High-Definition

## Digital Classic

- 1 ON DEMAND
- 202 Flix
- 209 WGBH/WGBY World††
- 210 National Geographic Ch. style.
- 211 Independent Film Channel
- 214 TV One - **NEW!**
- 215 Women's Entertainment
- 217 WGBH/WGBY Kids††
- 219 G4
- 220 Nicktoons
- 221 Discovery Kids
- 223 Noggin
- 224 Nick GAS
- 226 Discovery Health
- 227 The Science Channel
- 229 Trinity Broadcast Network
- 234 Jewelry TV by ACN
- 235 Black Family Channel
- 236 The Word Network
- 237 WGBH/WGBY Create††
- 238 EWTN
- 241 BBC America
- 245 Weatherscan Local
- 248 ESPNews
- 251 AZN Television - **NEW!**
- 273 MTV2
- 276 VH-1 Country
- 277 VH-1 Classic

## Digital Plus

- 201 Sundance Channel
- 203 Encore Action
- 204 Encore Love
- 205 Encore Mystery
- 206 Encore Drama
- 207 Encore Westerns
- 222 Toon Disney
- 225 Encore WAM!
- 228 Nick Too
- 230 FiTV
- 231 iLife TV
- 233 Discovery Home Channel
- 239 Fine Living Channel
- 240 Do It Yourself Network
- 242 History International
- 243 Biography Channel
- 252 Discovery Times
- 253 Military Channel
- 255 NFL Network
- 270 Lifetime Movie Network
- 272 MTV Hits
- 275 VH-1 Soul
- 279 Great American Country
- 280 MTV Jams
- 326 Encore
- 711 MTV español

## Digital Premier Pack

- 213 Turner Classic Movies
- 216 Oxygen
- 246 Bloomberg
- 250 Speed Channel
- 251 AZN Television
- 255 Outdoor Channel
- 256 Fox Soccer
- 257 NBA TV
- 269 Celticvision
- 271 fuse
- 274 BET on Jazz
- 278 Fox Movies FXM

## Sports Pack

- 250 Speed Channel
- 255 Outdoor Channel
- 256 Fox Soccer
- 257 NBA TV
- 258 TV Game
- 259 CSTV
- 261 FCS Atlantic
- 262 FCS Central
- 263 FCS Pacific
- 264 NFL Network
- 265 Go! TV

## Digital Premium

- 301 HBO
- 302 HBO2
- 303 HBO Signature
- 304 HBO Family
- 305 HBO Comedy
- 306 HBO Zone
- 307 HBO Latino
- 321 Starz
- 322 Starz Edge
- 323 Starz in Black
- 324 Starz Kids & Family
- 325 Starz Cinema
- 327 Starz Comedy
- 341 Cinemax
- 342 MoreMAX
- 343 ActionMAX
- 344 ThrillerMAX
- 351 Showtime
- 352 Showtime Too
- 353 Showtime Showcase
- 354 Showtime Extreme
- 355 Showtime Beyond
- 356 Flix
- 357 The Movie Channel
- 358 TMC Xtra

## Pay-Per-View

- 401-402 Home Theater
- 423-430 Home Theater
- 435 Pleasure
- 451 Playboy
- 452 Spice
- 453 Playboy español
- 457 The Hot Network
- 459 The Hot Zone

## Sports Pay-Per-View

- 600 NBA.com
- 601-611 Team 1-11
- 621-630 MLB-NHL Game

## High-Definition Programming\*

- 802 WGBH PBS\*\* (Boston)
- 803 WFSB CBS\*\* (Hartford)
- 804 WBZ CBS\*\* (Boston)
- 805 WCVB ABC\*\* (Boston)
- 807 WHDH NBC\*\* (Boston)
- 822 WWLP NBC\*\* (Springfield)
- 825 WFXT FOX\*\* (Boston)
- 833 TNT HD\*\*\*
- 838 WSBK UPN\*\* † (Boston)
- 839 Discovery HD\*\*\*
- 849 ESPN HD\*\*\*
- 856 W/LV WB\*\* (Boston)
- 857 WGBH PBS\*\* (Springfield)
- 861 WTIC FOX\*\* (Hartford)
- 868 Cinemax HD\*\*\*
- 870 HBO HD\*\*\*
- 875 Starz HD\*\*\*
- 877 Showtime HD\*\*\*
- 881 INHD\*\*\*
- 882 INHD2/NESN HD/FSN HD\*\*\* (704-717) Canales Selecto Package

## Music Choice®

- 501 Showcase
- 502 Today's Country
- 503 Classic Country
- 504 Bluegrass
- 505 R & B and Hip-Hop
- 506 Classic R & B
- 507 Smooth R & B
- 508 R & B Hits
- 509 Rap
- 510 Metal
- 511 Rock
- 512 Arena Rock
- 513 Classic Rock
- 514 Alternative
- 515 Retro-Active
- 516 Electronica
- 517 Dance
- 518 Adult Alternative
- 519 Soft Rock
- 520 Hit List
- 521 Party Favorites
- 522 90's
- 523 80's
- 524 70's
- 525 Solid Gold Oldies
- 526 Singers and Standards
- 527 Big Band and Swing
- 528 Easy Listening
- 529 Smooth Jazz
- 530 Jazz
- 531 Blues
- 532 Reggae
- 533 Soundscapes
- 534 Classical Masterpieces
- 535 Opera
- 536 Light Classical
- 537 Show Tunes
- 538 Contemporary Christian
- 539 Gospel
- 540 Radio Disney
- 541 Sounds of the Seasons
- 542 Musica Urbana
- 543 Salsa y Merengue
- 544 Rock en español
- 545 Pop Latino
- 546 Mexicano

## International Channels

- 679 RAI
- 681 SPT
- 688 TV5
- 701 Zee TV
- 702 Zhong Tian
- 703 RTN
- 704 Supercanal
- 705 Canal 52 MX
- 706 Discovery en español
- 707 Cine Latino
- 708 Fox Sports en español
- 709 CNN en español
- 710 Toon Disney
- 711 MTV español
- 712 Casa Club TV
- 713 Cine Mexicano
- 714 Go! TV (English)
- 715 NFL Network (English)
- 716 The History Channel en español
- 717 WAPA America - **NEW!**

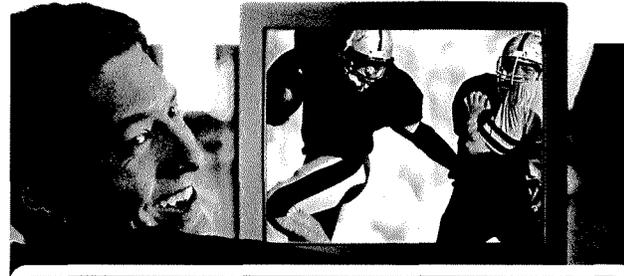
## Now on Comcast Digital Cable!

There was a time when you thought your old TV looked just fine. Then you saw HDTV. The clarity. The vivid color. And your only questions was, how do I get it?

## The easiest way to bring HDTV home

Now, Comcast Digital Cable brings you high-definition programming on ESPN, HBO and Showtime, as well as ABC, CBS, NBC, PBS, FOX and more.\*

If you have an "HD-capable" or "HD-ready" set, there's only one other thing you need to enjoy the amazing HDTV experience - an HD cable box from Comcast Digital Cable. With an HD cable box, there's no need to buy a separate HD receiver or decoder.



Have access to **more sports than ever before** with Professional Sports Packages\* from **INDEMAND PAY-PER-VIEW**.



**MLB EXTRA INNINGS** — Whether you follow Pedro, Manny or Sammy - with up to 35 out-of-market MLB games a week during the regular season you won't miss a minute of your favorite team.



**NBA League Pass** — NBA action is fantastic! Catch up to 40 weekly games from around the league during the regular season.



**NHL Center Ice** — Follow your favorite team and catch up to 40 out-of-market regular season NHL games a week.



**NASCAR in Car** — Get 5x the rush with 5 in-car channels that allow you to switch from car to car with your digital remote, get full network race coverage, virtual dashboards, in-car audio, and complete, real-time racing stats. It's only on Comcast Digital Cable.



**MLS Direct Kick** — Get in the game with up to 120 regular season and playoff games.

**Comcast**  
1-800-COMCAST

†† WGBH/WGBY Digital Broadcast channels are available as part of a Basic cable subscription. A digital cable box and remote are required. \*High-Definition (HD) channels, including local signals, are subject to availability. A High-Definition (HD) television set (not provided), cable box and remote control are required. A High-Definition or Digital Cable box is required to receive Digital Cable channels. \*\*HD local broadcast signals are included with Basic Service subscription and HD cable box (see equipment pricing). \*\*\*Minimum service level required in order to receive this channel. †Not available in Providence market towns. Some restrictions apply.

## Local & Long Distance Packages

**Comcast Connections™ Plus** .....\$22.95  
includes a basic line, Value Pack\* and By the Minute Long Distance Calling Plan

**Basic Line** .....\$16.00

**Comcast Complete™ Plus** .....\$25.95  
includes a basic line, Premium Pack\*\* and By the Minute Long Distance Calling Plan

**Additional Lines (each)** ..... \$ 9.00

**Comcast Connections Any Distance™** ..... \$48.95

Features Call Waiting, Caller ID, Call Waiting with Caller ID, Long Distance Alert, Call Return, and unlimited local and domestic direct-dialed long distance calls from home.

## Local & Long Distance Calling Plans - covers direct-dialed local toll and domestic long distance calls from home

**By the Minute Plan** .....\$0.95

5 cents per minute IntraLata; 7 cents per minute InterLata

## Features

### Feature Packages - Prices are per line

\***Value Pack** includes Call Waiting, Caller ID, Call Waiting with Caller ID, Long Distance Alert and Call Return ..... \$6.00

\*\***Premium Pack** includes Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Call Waiting with Caller ID, Distinctive Ring, Repeat Dialing, Speed Dial 30, and Three-Way Calling ..... \$9.00

### Voice Mail

Voice Mail per line ..... \$4.95  
Deluxe Voice Mail per line ..... \$8.95

### A la carte Features - Prices are per line unless otherwise noted

Anonymous Call Rejection ..... \$2.75  
Call Forwarding Selective ..... \$3.00  
Call Forwarding Variable ..... \$2.50  
Call Return Blocking ..... \$1.00  
Call Return Unlimited ..... \$2.00  
Call Return Per Use (\$3.50 Max Charge) ..... \$0.50  
Call Screening ..... \$1.00

Call Trace Per Use ..... \$3.00  
Call Waiting ..... \$3.50  
Caller ID (Name & Number)\* ..... \$5.50  
Caller ID Blocking Per Line ..... \$0.00  
Caller ID Blocking Per Use ..... \$0.00  
Caller ID w/ Call Waiting\*\* ..... \$0.00  
Custom Ring ..... \$2.75  
Distinctive Ring ..... \$2.75  
Long Distance Alert ..... \$2.25  
Repeat Dial Unlimited ..... \$2.00  
Repeat Dialing Per Use (\$3.00 Max Charge) ..... \$0.50  
Repeat Dialing Restrict ..... \$0.00  
Speed Dial 8 ..... \$2.00  
Speed Dial 30 ..... \$3.75  
Three Way Calling ..... \$3.50  
Prohibit Billed to 3rd Party ..... \$0.00  
Prohibit Billed to Collect ..... \$0.00  
Prohibit Billed to 3rd Party & Collect ..... \$0.00  
Toll Restriction ..... \$1.00

Above prices are per month unless otherwise noted. All distance calling plans apply to direct dialed long distance calls from home. All prices are subject to change. Service not available in all areas. Prices do not reflect promotions and special offers. Comcast Connections Any Distance Package is only available to Comcast residential customers who select Comcast Digital Phone as their local, local toll and long distance provider. Plan includes domestic direct-dialed calls from home and calls to Puerto Rico, Guam, the U.S. Virgin Islands and the Commonwealth of the Northern Mariana Islands.

Plan does not include international calls. There will be no individual call detail on your COMCAST billing statement for direct dialed state-to-state and in-state long distance calls that are included in this plan. Additional terms and conditions may apply. Not all telephone features are available with the Comcast Connections Any Distance Package. Prices do not include a monthly per line access fee (Subscriber Line Charge), a Universal Connectivity Charge and other state and local charges that may apply. ©2005 Comcast. All Rights Reserved.

+ Display unit is required.

\*\* When subscribing to Call Waiting and Caller ID.

**Service & Repair Charges**

Service Connection* .....	\$30.00
Primary Line Activation .....	\$30.00
Repair/Maintenance .....	(per visit) \$19.99
Truck Roll .....	\$45.00
New Jacks .....	(per jack) \$30.00
Reconfigured Jacks .....	(per jack) \$10.00
Line Activation (2nd + lines) .....	\$30.00
Phone Line Restoration .....	\$30.00
Long Distance Carrier Change .....	\$ 5.00
Add/Change Feature .....	\$ 5.00
Telephone Number Change .....	\$20.00
Directory Listing Change .....	\$ 5.00
Unreturned/Damaged RSU/RISU .....	up to \$500.00
Voice Mail Connection .....	\$ 7.50
Voice Mail Change .....	\$10.00
Voice Mail Restoration .....	\$30.00

\*Inside wiring and jack charges may apply.

**Fees & Service**

**Directory Listings**

Non Published Number (per line) .....	\$ 2.03
Non Listed Number (per line) .....	\$ 1.21
Additional Directory Listing (per line) .....	\$ 1.85

**Directory Assistance**

Directory Assistance-Local/Intra/InterLata .....	\$ 0.60
Directory Assistance Call Completion-Local/Intra/InterLata .....	\$ 0.35

**Subscriber Line Charge/Access Fee**

Per Line .....	\$ 6.44
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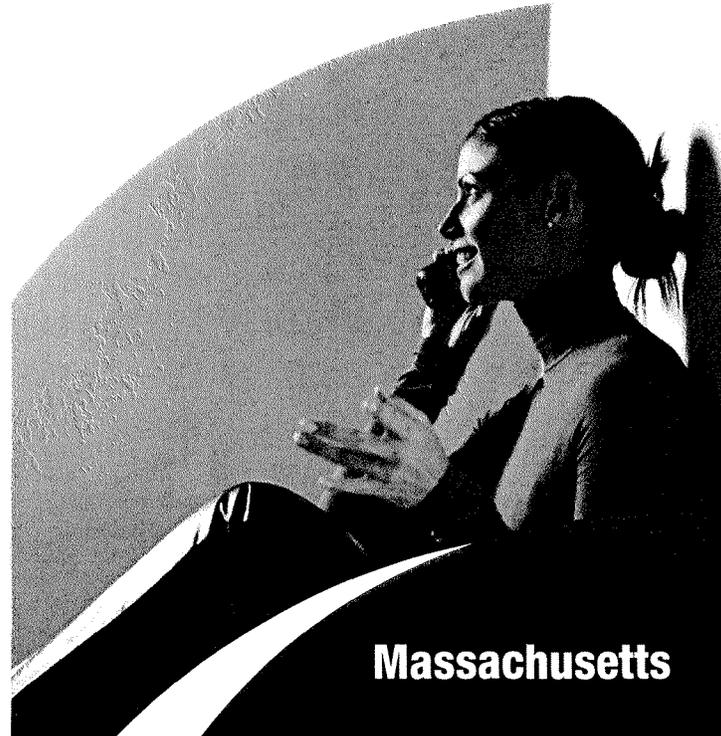
**Operator Handled Calls\***

Busy Line Verify Local/Intra/InterLata .....	\$ 1.12
Busy Line Interrupt Local/Intra/InterLata .....	\$ 2.25
<i>Collect</i>	
Local/Intra/InterLata .....	\$ 2.49
<i>Mechanized Collect Calls</i>	
Local/Intra/InterLata .....	\$ 2.49

\*\$0.12 per minute usage charge applies.

comcast

**Comcast Digital Phone  
Price Information**



**Massachusetts**